ten space



For consultancies, coaches and advisers

Partner programme

More to offer every client, all year round,
with UK-based experts behind you

Ten Space is an employee survey and performance management platform

The Ten Space partner programme is for HR consultancies, coaches, learning and development providers and other advisers whose clients need employee surveys or performance management.

Run surveys, 360s and appraisals for your clients with your own questions and your own model, from one account. We set it up and support you, and it can carry your own brand too.

Ten Space's clients range from teams of 10 to organisations of more than 30,000 people.



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Built around the way you work



Your questions and your model

Build your question sets, templates, dashboards and score bands once, and use them with every client. They stay private to your firm.



Every client in one account

Each client is kept separate, and you move between them from one login.



AI analysts customised to your needs

AI analysts specific to each client's sector summarise every survey, team and question, and suggest prioritised actions you can accept, assign or ignore. We can customise them for you and your clients.



Set up and supported by us

We set the platform up for you. You have a dedicated client success manager: a named UK-based expert who works alongside your team. Expert help, training and support are always included.



Work that keeps going

Pulse surveys, Journeys and appraisal cycles run all year round, so your survey work can become a regular part of what you offer each client.

In your own brand too, if you want it. Co-branding on Deliver, with your brand alongside Ten Space's, or your own brand alone with a white label.

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Three ways to work together

Refer

Introduce a client to us.

You make the introduction. We sell, set up and support your client, and they have their own dedicated client success manager. Your client sees Ten Space.

Deliver

Run Ten Space for your clients.

The client relationship is yours. You set your price and invoice your client: by the project, as part of a retainer, or included in your package. We invoice you at the rates we agree with you. We set up your account and each client's, train you and back you up, and your client success manager works with you, so you stay your client's contact. If you'd like your branding alongside Ten Space's, we can arrange that too.

White label

Everything in Deliver, under your name.

Your own web address and sign-in page, and emails from your own domain. White label is a managed service, set up by Ten Space.

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What your clients get

You choose what each client gets. Every client has Ten Space Core, and adds only the modules it needs.



- Engagement, pulse and custom surveys, and Journeys that follow people through key moments, such as onboarding, a return to work and leaving.
- Every employee reached, by email, WhatsApp, SMS, QR code or even paper, in over 100 languages, with every answer in one place.

- 360 Performance, Ten Space's 360 feedback tool, and Appraisals. Goals and one-to-ones come with either module.
- Actions from the results, each linked to the result it came from. Reminders go out automatically, and progress is tracked for you.





- Everyone sees what their role allows, and only that. You set the restrictions.
- With the ethics filter enabled (our most common setup), results are only shown for groups of six or more.
- Hosted in London. AI processing stays within the UK and EU. Your data is not used to train third-party AI models.
- We connect Ten Space to many HR systems and set it up with you.

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Your clients stay yours

- We never market to your clients, or contact them about anything other than the platform, without your permission.
- Introductions you register with us are protected.
- On Deliver and white label, your client success manager works with you, and you stay your client's contact.
- Each client's data belongs to that client. Our DPA, sub-processor list and certificates are provided on request. Visit our trust centre at tenspace.co.uk/trust/.



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How it works

1. Book a partner call

A short call about your clients, how you work, and which way of working together suits you.

2. Get set up

A demo account and training, so you know the platform before your first client sees it.

3. Your first client, together

Our team works alongside you on your first client project.

4. Grow at your own pace

Add clients when you're ready. Some new clients have been set up and launched their first survey within a few hours.



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Book a partner call

Tell us a little about your firm, and we'll be in touch to arrange a call.

Book online at tenspace.co.uk/partners/, call us on 0161 676 3443, or email hello@tenspace.co.uk.

Ten Space is a UK-based employee survey and performance management platform for organisations of every size, wherever their people are, backed by UK-based experts who work alongside each client's team. It reaches every employee — by email, WhatsApp, SMS, QR code or even paper, in over 100 languages — brings their answers together in one place, and turns what they say into actions, goals and better conversations.

